

Made in America

Lifetime Guarantee



Technical Support

Monday – Friday

9am to 5 pm EST

(440) 359 7200

support@intellitronix.com



This product carries a limited Lifetime Warranty.

This warranty is limited to replacement or repair of the unit at the discretion of Intellitronix.

RETURN POLICY PROCEDURES

Return Policy Instructions

1. Download the Intellitronix Return/Repair Form and fill in the information on the form about the product.
2. Place the product being returned in the original packaging that it came in and include a copy of the completed Intellitronix Return/Repair Form.
3. All packages must be accompanied with an RMA Number.

Please call Technical Support at +1 440-359-7200 to receive an RMA Number.

4. Mail the product being returned with the completed Return/Repair Form and a copy of the original sales invoice.

Request for Product Refund

1. All returns for a refund must have a completed Intellitronix Return/Repair Form included in the package with the returned product.
2. If the return is for a product that is not defective, a 20% restocking fee will be charged. The product must be in the same pristine condition that it was sent to you.
3. Proof of purchase is required. Please include a copy of the original sales order with the returned product.
4. All product must be returned undamaged and in working order in the original packaging including plexiglass, sending units, mounting hardware, or we will apply additional charges for product and accessories not returned.
5. All refunds will be reviewed by the Accounting Office.